

The Reading House - Terms & Conditions

Terms & Conditions of Website Use

These terms and conditions (together with our **Privacy Policy** and **Terms of Sale** (“**Terms**”) and any other documents referred to on it) govern your use of the Company website www.TheReadingHouse.co.uk (“**site**”) and your relationship with Ulverscroft Large Print Books Limited trading as The Reading House (the “**Company**”, “**we**” or “**us**”). Please read them carefully as they affect your rights and liabilities under the law. If you do not agree to the Terms, please do not register for or use the site. If you have any questions about these Terms and Conditions of Website Use (“**Terms of Use**”) or the Terms, please contact customerservices@thereadinghouse.co.uk.

1. Use of the site

The site is provided to you for your personal use subject to these Terms of Use. By using the site you agree to be bound by these Terms of Use. References to these Terms of Use include the **Privacy Policy** and **Terms of Sale**.

2. Amendments

We may update these Terms of Use from time to time for legal or regulatory reasons or to allow the proper operation of the site. Any changes will be notified to you via the e-mail address provided by you on registration or via a suitable announcement on the site. The changes will apply to the use of the site after we have given notice. If you do not wish to accept the new Terms of Use you should not continue to use the site. If you continue to use the site after the date on which the change comes into effect, your use of the site indicates your agreement to be bound by the new Terms of Use.

3. Registration and access

3.1 To register on the site you must be over eighteen years of age.

3.2 You must ensure that the details provided by you on registration or at any time are correct and complete.

3.3 You must inform us immediately of any changes to the information that you provided when registering by updating your personal details in order that we can communicate with you effectively.

3.4 Access to the site is permitted on a temporary basis, and we reserve the right to withdraw or amend the service we provide on the site without notice (see below). We will not be liable if for any reason our site is unavailable at any time or for any period.

3.5 From time to time, we may restrict access to some parts of our site, or our entire site, to users who have registered with us.

4. Password and security

4.1 When you register to use the site you will be asked to create a password. In order to prevent fraud, you must keep this password confidential and must not disclose it or share it with anyone. If you know or suspect that someone else knows your password you should notify us immediately by contacting customerservices@thereadinghouse.co.uk.

4.2 If the Company has reason to believe that there is likely to be a breach of security or misuse of the site, we may require you to change your password or we may suspend your account.

5. Information about you and your visits to the site

We process information about you in accordance with our **Privacy Policy**. By using our site, you consent to such processing and you warrant that all data provided by you is accurate.

6. Transactions concluded through the site

Contracts for the supply of goods or services or information formed through our site or as a result of visits made by you are governed by our **Terms of Sale**.

7. Intellectual property

7.1 We are the owner or the licensee of all intellectual property rights in the site, and in the material published on it (which for the avoidance of doubt includes any software you may download from the site). Those works are protected by copyright laws and treaties around the world. All such rights are reserved.

7.2 You may print off one copy, and may download extracts, of any page(s) from our site for your personal reference and you may draw the attention of others within your organisation to material posted on our site.

7.3 You must not modify the paper or digital copies of any materials you have printed off or downloaded in any way, and you must not use any illustrations, photographs, video or audio sequences or any graphics separately from any accompanying text.

7.4 Our status (and that of any identified contributors) as the authors of material on our site must always be acknowledged.

7.5 You must not use any part of the materials on our site for commercial purposes without obtaining a licence to do so from us or our licensors.

7.6 If you print off, copy or download any part of our site in breach of these terms of use, your right to use our site will cease immediately and you must, at our option, return or destroy any copies of the materials you have made.

7.7 'The Reading House' is a trade mark of Ulverscroft Large Print Books Limited.

8. Availability and changes to the site

8.1 Although we aim to offer you the best service possible, we make no promise that the services at the site will meet your requirements. We cannot guarantee that the services will be fault-free. If a fault occurs with the site you should report it to customerservices@thereadinghouse.co.uk and we will attempt to correct the fault as soon as we reasonably can.

8.2 Your access to the site may be occasionally restricted to allow for repairs, maintenance or the introduction of new facilities or services. We will attempt to restore the service as soon as we reasonably can.

8.3 We aim to update our site regularly, and may change the content at any time. If the need arises, we may suspend access to our site, or close it indefinitely. Any of the material on our site may be out of date at any given time, and we are under no obligation to update such material.

9. The Company's right to suspend or cancel your registration

9.1 We may suspend or cancel your registration immediately at our reasonable discretion or if you breach any of your obligations under these Terms and Conditions.

9.2 You can cancel your registration at any time by informing us in writing at customerservices@thereadinghouse.co.uk. If you do so, you must stop using the site.

9.3 The suspension or cancellation of your registration and your right to use the site shall not affect either party's statutory rights or liabilities.

10. The Company's liability

10.1 The site provides content from other Internet sites or resources and while the Company tries to ensure that material included on the site is correct, reputable and of high quality, it does not make any warranties or guarantees in relation to that content. If the Company is informed of any inaccuracies in the material on the site we will attempt to correct the inaccuracies as soon as we reasonably can.

10.2 The material displayed on the site is provided without any guarantees, conditions or warranties as to its accuracy. To the extent permitted by law, we, other members of our group of companies and third parties connected to us hereby expressly exclude:

10.2.1 All conditions, warranties and other terms which might otherwise be implied by statute, common law or the law of equity.

10.2.2 Any liability for any direct, indirect or consequential loss or damage incurred by any user in connection with our site or in connection with the use, inability to use, or results of the use of our site, any websites linked to it and any materials posted on it, including, without limitation any liability for:

(a) loss of income or revenue;

(b) loss of business;

(c) loss of profits or contracts;

(d) loss of anticipated savings;

(e) loss of data;

(f) loss of goodwill;

(g) wasted management or office time; and

(h) for any other loss or damage of any kind, however arising and whether caused by tort (including negligence), breach of contract or otherwise, even if foreseeable, provided that this condition shall not prevent claims for loss of or damage to your tangible property or any other claims for direct financial loss that are not excluded by any of the categories set out above.

10.3 This clause 10 shall not limit or affect our liability resulting from any products sold through the site being found to be unsafe or if something we do negligently causes death or personal injury nor our liability for fraudulent misrepresentation or misrepresentation as to a fundamental matter, nor any other liability which cannot be excluded or limited under applicable law.

11. Third Party Websites

As a convenience to customers, the site includes links to other web sites or material which are beyond its control. The Company is not responsible for content on any site outside the site.

12. Advertising and Sponsorship

Part of the site may contain advertising and sponsorship. Advertisers and sponsors are responsible for ensuring that material submitted for inclusion on the site complies with relevant laws and codes. We will not be responsible to you for any error or inaccuracy in advertising and sponsorship material.

13. Applicable Law

These Terms of Use will be subject to the laws of England and Wales. We will try to solve any disagreements quickly and efficiently. If you are not happy with the way we deal with any disagreement and you want to take court proceedings, you must do so within the United Kingdom.

14. International Use

We make no promise that materials on the site are appropriate or available for use in locations outside the United Kingdom, and accessing the site from territories where its contents are illegal or unlawful is prohibited. If you choose to access this site from locations outside the United Kingdom, you do so on your own initiative and are responsible for compliance with local laws.

15. Miscellaneous

15.1 You may not transfer any of your rights under these Terms of Use to any other person. We may transfer our rights under these Terms of Use to another business where we reasonably believe your rights will not be affected.

15.2 If you breach these Terms of Use and the Company chooses to ignore this, the Company will still be entitled to use its rights and remedies at a later date or in any other situation where you breach the Terms of Use.

15.3 The Company shall not be responsible for any breach of these Terms of Use caused by circumstances beyond its reasonable control.

15.4 The site is owned and operated by Ulverscroft Large Print Books Limited.

15.5 If you have any queries please contact customerservices@thereadinghouse.co.uk.